

We suggest you contact the following organisation for help / advice on your issue.

Housing Solutions

This service is provided by Stoke on Trent City Council.

The service can offer free advice and support if you're homeless or at risk of becoming homeless.

They will give advice on how to avoid losing your current home and tell you what your legal rights are. If you have nowhere to stay tonight they will advise you on the best course of action to take. You may also be entitled to some temporary or emergency accommodation.

Contact Details:

Telephone: 01782 233 696 during office hours
If you are homeless tonight you can call out of office hours on 01782 234 234

Email: HomelessSupportTeam@stoke.gov.uk

Website: www.stoke.gov.uk/housingsolutions

Face to face: By appointment only. Postal address. Stoke-on-Trent Civic Centre, Glebe Street, Stoke-on-Trent, ST4 1HH.

Accessibility:

Accessibly website.

Service charges:

Local phone number. Call charges will depend on your phone contract.

Service changes due to Coronavirus:

no face to face enquiries

Please let us know if this information was useful.

Complete the questionnaire at <https://forms.gle/jzu9bDvAoJcJbwq9A>

citizens
advice

Staffordshire North
& Stoke-on-Trent

Telephone Advice: 0808 278 78 76

Relay UK: 18001-0800 144 88 84

On-Line Advice: www.citizensadvice.org.uk

Opening Times: www.snsCab.org.uk